

) **Case No.**

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**PLAINTIFF'S COMPLAINT FOR  
DAMAGES  
(Telephone Consumer Protection Act)**

## COMPLAINT

EVELYN NARVAEZ (“Plaintiff”), by her attorneys, alleges the following against ALLIED INTERSTATE, LLC (“Defendant”):

1. Plaintiff brings this action on behalf of herself individually seeking damages and any other available legal or equitable remedies resulting from the illegal actions of Defendant, in negligently, knowingly, and/or willfully contacting Plaintiff on Plaintiff's cellular telephone in violation of the Telephone Consumer Protection Act (hereinafter "TCPA"), *47 U.S.C. § 227 et seq.*

## **JURISDICTION AND VENUE**

2. Defendant conducts business in the state of Alabama, and therefore, personal jurisdiction is established. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).
3. Jurisdiction of this Court arises under 28 U.S.C. § 1331 and 47 U.S.C. §227(b)(3). See, *Mims v. Arrow Financial Services, LLC*, 132 S.Ct. 740 (2012), holding that federal and state courts have concurrent jurisdiction over private suits arising under the TCPA.

- 1 4. Venue is proper in the United States District Court for the Northern District of Alabama  
2 pursuant to 28 U.S.C § 1391(b) because Plaintiff resides within this District and a  
3 substantial part of the events or omissions giving rise to the herein claims occurred, or a  
4 substantial part of property that is the subject of the action is situated within this District.

5 **PARTIES**

- 6 5. Plaintiff is a natural person residing in the county of Madison, in the city of Owen Cross  
7 Roads, Alabama.  
8 6. Defendant is a corporation doing business in the State of Alabama, with its headquarters  
9 in Minneapolis, Minnesota.  
10 7. At all times relevant to this Complaint, Defendant has acted through its agents, employees,  
11 officers, members, directors, heir, successors, assigns, principals, trustees, sureties,  
12 subrogees, representatives and insurers.  
13

14 **FACTUAL ALLEGATIONS**

- 15 8. Defendant placed collection calls to Plaintiff seeking and attempting to collect on alleged  
16 debts owed by Plaintiff.  
17 9. Defendant placed collection calls to Plaintiff's cellular telephone at phone number (256)  
18 457-86XX.  
19 10. Defendant places collection calls to Plaintiff from phone numbers including, but not  
20 limited to, (832) 214-3039  
21 11. Per its prior business practices, Defendant's calls were placed with an automated telephone  
22 dialing system ("auto-dialer").  
23  
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1 12. Defendant used an “automatic telephone dialing system”, as defined by 47 U.S.C. §  
2 227(a)(1) to place its telephone calls to Plaintiff seeking to collect a consumer debt  
3 allegedly owed by Plaintiff, EVELYN NARVAEZ.

4 13. Defendant’s calls constituted calls that were not for emergency purposes as defined by 47  
5 U.S.C. § 227(b)(1)(A).

6 14. Defendant’s calls were placed to a telephone number assigned to a cellular telephone  
7 service for which Plaintiff incurs a charge for incoming calls pursuant to 47 U.S.C. §  
8 227(b)(1).

9 15. Defendant never received Plaintiff’s “prior express consent” to receive calls using an  
10 automatic telephone dialing system or an artificial or prerecorded voice on her cellular  
11 telephone pursuant to 47 U.S.C. § 227(b)(1)(A).

12 16. On August 20, 2018, Plaintiff called into Defendant’s company at phone number (832)  
13 214-3039. Plaintiff spoke with Defendant’s male representative and requested that  
14 Defendant cease calling Plaintiff’s cellular phone.

15 17. During the conversation on August 20, 2018, Plaintiff gave Defendant both her date of  
16 birth and social security number to assist Defendant in accessing her account before asking  
17 Defendant to stop calling her cell phone (256) 457-86XX.

18 18. Plaintiff revoked any consent, explicit, implied, or otherwise, to call her cellular telephone  
19 and/or to receive Defendant’s calls using an automatic telephone dialing system in her  
20 conversation with Defendant’s representative on August 20, 2018.

21 19. Despite Plaintiff’s request, Defendant placed another two (2) collection calls to Plaintiff  
22 on August 21, 2018.

23 20. Defendant continued to place collection calls to Plaintiff through September 2018.  
24  
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1 21. Despite Plaintiff's repeated request that Defendant cease placing automated collection  
2 calls, Defendant placed at least one hundred and twenty-three (123) automated calls to  
3 Plaintiff's cell phone.

4 **FIRST CAUSE OF ACTION**  
5 **NEGLIGENT VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT**  
6 **47 U.S.C. § 227**

7 22. Plaintiff repeats and incorporates by reference into this cause of action the allegations set  
8 forth above at Paragraphs 1-21.

9 23. The foregoing acts and omissions of Defendant constitute numerous and multiple  
10 negligent violations of the TCPA, including but not limited to each and every one of the  
11 above cited provisions of 47 U.S.C. § 227 et seq.

12 24. As a result of Defendant's negligent violations of 47 U.S.C. § 227 et seq., Plaintiff is  
13 entitled to an award of \$500.00 in statutory damages, for each and every violation,  
14 pursuant to 47 U.S.C. §227(b)(3)(B).

15 25. Plaintiff is also entitled to seek injunctive relief prohibiting such conduct in the future.

16 **SECOND CAUSE OF ACTION**  
17 **KNOWING AND/OR WILLFUL VIOLATIONS OF THE TELEPHONE CONSUMER**  
18 **PROTECTION ACT**  
19 **47 U.S.C. § 227 et. seq.**

20 26. Plaintiff repeats and incorporates by reference into this cause of action the allegations set  
21 forth above at Paragraphs 1-21.

22 27. The foregoing acts and omissions of Defendant constitute numerous and multiple knowing  
23 and/or willful violations of the TCPA, including but not limited to each and every one of  
24 the above cited provisions of 47 U.S.C. § 227 et seq.  
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1 28. As a result of Defendant's knowing and/or willful violations of 47 U.S.C. § 227 et seq.,  
2 Plaintiff is entitled an award of \$1,500.00 in statutory damages, for each and every  
3 violation, pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

4 29. Plaintiff is also entitled to seek injunctive relief prohibiting such conduct in the future.

5 **PRAYER FOR RELIEF**

6 WHEREFORE, Plaintiff, EVELYN NARVAEZ, respectfully requests judgment be  
7 entered against Defendant, ALLIED INTERSTATE, LLC for the following:

8 **FIRST CAUSE OF ACTION**

9 30. For statutory damages of \$500.00 multiplied by the number of TCPA violations alleged  
10 herein (123), \$61,500.00;

11 31. Actual damages and compensatory damages according to proof at time of trial;

12 **SECOND CAUSE OF ACTION**

13 32. For statutory damages \$1,500.00 multiplied by the number of TCPA violations alleged  
14 herein (123), \$184,500.00;

15 33. Actual damages and compensatory damages according to proof at time of trial;

16 **ON ALL CAUSES OF ACTION**

17 34. Actual damages and compensatory damages according to proof at time of trial;

18 35. Costs and reasonable attorneys' fees;

19 36. Any other relief that this Honorable Court deems appropriate.

20 **JURY TRIAL DEMAND**

21 37. Plaintiff demands a jury trial on all issues so triable.

22 RESPECTFULLY SUBMITTED,

DATED: January 25, 2019

By: /s/ Wesley Blacksher  
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